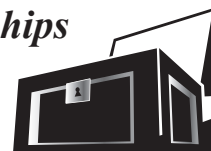


# D I S C O V E R



## *Civility's* HIDDEN TREASURES!

*Because life is ALL about relationships*



### CEO's of Civility Lorene, Monica & Kayla

*Three generations of civility experts have become the go-to family of etiquette for all your speaking needs!*

Learn valuable insights of how respect, empathy, gratitude and honor can change your home, your business and your community. Civility is one of those rare gems...on how we treat one another. What could be more important than that?

### THEY PROMISE:

- ◆ To be "Simply Irresistible!"
- ◆ To design our presentation to meet your goals.
- ◆ To add entertainment, laughter and insights in ways that work.
- ◆ To deliver valuable knowledge that will help bring insightful advice to withstand life's challenges, one step at a time.
- ◆ To help you produce immeasurably positive results.
- ◆ To use interactive and engaging activities.
- ◆ To inspire and uplift those in the meeting with information they can use for a lifetime.

“ *Monica and Lorene were amazing! They presented a captivating message and were kind, down to earth and relatable. I was SO sad when the event ended! Thank you so much for everything! I really feel like you handed us 'Jewels' that we can use in our everyday life!* ”

~ Rachael Scott



### SOCIAL INTELLIGENCE?

Learn how it could be your biggest asset.  
Life principles everyone should hear!

### *Civility & Etiquette*

#### in the **WORKPLACE**

##### **The Profits of "The Gold Standard"**

Uncover how to take your business to the next level. Set your business apart and create more profitability by going "Above and Beyond."

##### **The Platinum Paradigm**

Discover the "Wow" factor and the "Valuable Assets" your industry can't afford to be without.

##### **The Gold is Hidden in Your Employees**

What we can learn from the "Undercover Boss" challenge.

#### in the **HOME**

##### **Civility Begins In the Family**

Shape your children's hearts with respect, responsibility and self-restraint. Get them ready... to shine!

##### **How to Create the "Happiest Home on Earth"**

Cultivate an atmosphere of fun, kindness and respect. Your greatest sources of joy.

##### **The Jewel Box**

Make your children feel valued with tenderness, affirmations and quality time. These are rare gems that create a healthy bonding experience between you and **your child.**



## LORENE KEEN | *Author-Speaker, Sought After Mentor*

Lorene is CEO of Image by m.brandner. Her heart is to help rebuild the broken foundations of honor and become one of the leaders in the growing call for civility in our nation. Lorene is a certified professional coach, sought-after mentor, adviser and teacher of all generations. She was Alaska's "First Lady's Volunteer Runner Up" in 2000. She packs her presentation with common sense "how-to's," practical living insights, along with the wisdom of the ages. Lorene's down to earth style inspires clients to focus on the things that really matter. She has been an entrepreneur for over 30 years.

## MONICA BRANDNER | *Etiquette Expert, Author & Inspirational Speaker*

Monica is President of Image by m.brandner, a "Etiquette and Image" business located in Alaska and Washington. She is certified through **Final Touch Finishing School Inc.** and a member of **AICI** (Association of Image Consultants International.) Monica is a former Mrs. Alaska 1998, Mrs. Congeniality and Toastmaster. The foundation of her classes and books is based on respect for self, others and property. Her warm and humorous style makes the information and insights a favorite with clients, parents and students, who applaud her interactive programs and leave them wanting more.



## KAYLA REID | *Speaker, Influential Advisor*

Kayla is Vice President of Image by m.brandner and a third generation influencer! Kayla works alongside her grandmother, Lorene Keen, and mother, Monica Brandner, advising clients how to apprehend admirable and excellent qualities that can further their success in the marketplace. Kayla is the recipient of multiple awards in leadership including "Superstar" at the famous Davenport Hotel Spa located in Spokane, Washington, which won the prestigious "Forbes Travel Guide 4 Star Award." She lives in Spokane with her husband, Adam, and their baby daughter.

### *For* Booking Information:

Contact your favorite meeting planner or speaker's bureau. To book directly, or if you have any questions, please contact:

### RICHARD KEEN

*Media & Marketing Manager, IMAGE by m.brandner & The Etiquette Princess:*

**Phone:** (509) 979-8301 **Email:** richard@imagebymonica.com

#### Client List:

- ◆ Gonzaga University
- ◆ Washington State University
- ◆ Phoenix University
- ◆ RBC Wealth Management
- ◆ Wolkey McKinley Law Firm
- ◆ Spokane Club
- ◆ Mean Hamster Software
- ◆ Hart Capital Management, Inc.
- ◆ Paul Mitchell School of Hair
- ◆ Spokane Parks and Recreation
- ◆ Union Gospel Mission
- ◆ Spokane School District
- ◆ Executive Women's International

### BOOKS BY THE SPEAKERS:



#### *My Style, My Way*

*Monica Brandner, Co-Author*

This treasure trove of wardrobe and image wisdom is sure to rev up your look, Enhance your overall image and be your personal secret style source that you come back to over and over.



#### *Sarah Elizabeth Plans a Tea Party*

*Lorene Keen & Monica Brandner, Authors*

Sarah Elizabeth, Etiquette's 5-Year-Old Little Miss Know-It-All, a fiery red headed girl who learns early in life the importance of civility and manners. She is on a single kid crusade to share that a true princess shows kindness and respect in all she does. Visit for more info: [www.etiquetteprincess.com](http://www.etiquetteprincess.com)